

STUDENT RESOURCE QUICK GUIDE

Last updated: April 8, 2020

As we strive for academic excellence during this evolving COVID-19 situation, here is a list of key student support services and resources to help you make the shift to e-learning.

Counseling Center

Campus Location: 190 Cordell Reed Student Union Phone: 773-995-2383

Email: sbridg21@csu.edu

Resource: students may seek individual counseling.

Abilities Office

Campus Location: 190 Cordell Reed Student Union Phone: 773-821-2893

Email: sbridg21@csu.edu

Resource: students may request accommodations for documented abilities concerns

Office of Academic Support

Campus Location: 158 Cordell Reed Student Union Phone: 773-995 4510

Email: fmcknigh@csu.edu

Resource: students are required to seek academic advising for spring, summer and fall registration.

Tutoring assistance is also available.

Career Development Center

Campus Location: 230 Cordell Reed Student

Phone: 773-995-2327

Email: lpalme21@csu.edu

Resource: students are strongly encouraged to seek resume writing support.

Reach out to the career development staff for internships and interview coaching.

Housing & Residence Life

Location: 1st Floor Residence Hall Phone: 773-821-2411

Email: tbanks29@csu.edu

Resource: Spring 2020 students that have a campus housing agreement can contact HRL staff for housing needs.

Women's Resource Center

Location: 166 Cordell Reed Student Union Phone: 773-995-4447

Email: smonegan@csu.edu

Resource: All students may reach out to staff for general questions and support. Food Pantry (4pm-6pm Thursdays Only).

Latino Resource Center

Location: 230A Cordell Reed Student Union Phone: 773-995-2526

Email: kolaguez@csu.edu

Resource: All students may reach out to staff for general questions and support.

African American Male Resource Center Location: 150 Cordell Reed Student Union Phone: 773-995-3876

Email: aremu.mbande@csu.edu

Resource: All students may reach out to staff for general questions and support.

First Year Experience

Location: 240 Cordell Reed Student Union Phone: 773-995-2150

Email: mmarsh@csu.edu

Resource: All students may reach out to staff for general questions and support.

Moodle and E-Learning Location: Library Phone: 773-995-2960

Email: elearning@csu.edu

Resource: E-learning support.

IT Helpdesk

Location: Library 1st floor Phone: 773-995-3963

Email: bhelp@csu.edu

Resource: Technical support.

Undergraduate Admissions

Location: Cook Administration Building Room 101 Phone: 773-995-2513

Email: ug-admissions@csu.edu

Resource: New student enrollment/ application for prospective undergraduate students.

Graduate Admissions

Location: Cook Administration Building Room 129 Phone: 773-995-2404

Email: graduateprograms@csu.edu

Resource: New student enrollment/ application for prospective graduate students.

Financial Aid

Location: Cook Administration Building Room 207 Phone: 773-995-2304

Email: csu-finaid@csu.edu

Resource: Student financial aid support, questions and request.

Registration and Evaluations

Location: Cook Administration Building Room 128 Phone: 773-995-2517

Email: csu-registrar@csu.edu

Resource: Class registration for summer and fall of 2020, transcript request and other questions regarding future and current courses.

Library

Remote librarians are available from 10am to 4pm by:

Appointment Requests: csu.libwizard.com/f/research_consultation

Telephone: [\(773\)995-2235](tel:(773)995-2235)

Text: [\(773\)362-4409](tel:(773)362-4409)

Chat: <http://csu.libanswers.com/>

Email: ask@csu.libanswers.com

Circulation: Location: First floor Phone: 773-995-2341

Email: circdesk@csu.edu

Reference:

Location: Second Floor Phone: 773-995-2235

Email: ask@csu.libanswers.edu

Help Desk:

Location: Library 1st floor Phone: 773-995-3963

Email: bhelp@csu.edu

Resource: Technical support.

Archives:

Location: Third floor Phone: 773-995-2246

Email: csu_archives@csu.edu

Resource: Research and learning support.

Gwendolyn Brooks Center Location: First floor Phone: 773-995-3286

Email: gwendolynbrooksctr@csu.edu

CSU Gwendolyn Brooks Library

Closed effective April 11

- ✓ Library access restricted to: CSU Students, Faculty and Staff
- ✓ Interlibrary loan is available for articles only
- ✓ Interlibrary loan books and materials service has been suspended through March 30
- ✓ Book renewal is available online
- ✓ Library fines will NOT be issued during the e-learning period
- ✓ Reference access is available by appointment
- ✓ Group study rooms are unavailable
- ✓ Archives and the Gwendolyn Brooks Center can be accessed by appointment (48 hour notice)