

IT Bulletin

Decommissioning Windows XP/Vista Operating Systems

Volume: IT 16 – 01

March 3, 2016

Purpose: Decommissioning Windows XP/Vista Operating Systems on the CSU Network

Audience: CSU Employees

What: All computers using Windows XP/Vista operating systems will be unable to connect to the CSU network

When: July 1, 2016 onwards

Solution: Steps to follow if you have a computer with the Windows XP/Vista operating system:

1. Open IT ticket by calling Helpdesk at x3963 (773-995-3963).
2. PC Technician will evaluate your computer and recommend if it can be upgraded to Windows 7 Professional/Enterprise operating system.
3. If the computer hardware is unable to support Windows 7 operating system, ITD will make every effort to provide a replacement computer if it is available. The requesting department is ultimately responsible for replacing computers with decommissioned operating systems.