

# IT Bulletin

## *Identity and Access Management System Rollout*

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**Purpose:** Identity and Access Management (IAM) System Rollout

**Audience:** CSU Students and Employees

**What:** An online self-service portal that will allow students and employees to register their user accounts and reset passwords online

**When:** April 1, 2016 onwards

**Solution:** Follow the steps listed below:

1. Go to the following URL:  
<https://iam.csu.edu/self-service>
2. Claim your account by following the procedure detailed on the ITD website:  
<http://www.csu.edu/itd/projects/iam.htm>.
3. The registered username and password can be used to access the following systems:
  - a. Cougar Connect
  - b. Google Apps including Gmail
  - c. Moodle
  - d. Computers on CSU Domain
  - e. Network Access Control (NAC)
  - f. Virtual Private Network (VPN)
  - g. Email
  - h. Encryption Logins
  - i. Telephone Information Management System (TIMS)

Please call the Help Desk at 773-995-2963 if you need any assistance.